



CLEAN ENERGY ALLIANCE
RESIDENTIAL PEAKSMART SAVERS PROGRAM
TERMS AND CONDITIONS OF SERVICE
Last Updated December 30, 2025

A. PURPOSE

Clean Energy Alliance's (CEA) optional PeakSmart Savers Program (PeakSmart or Program) is offered to residential customers to assist with managing their electric bills by offering lower rates during non-called events periods and encouraging reduced usage during the higher cost peak time of use periods or shifting usage from high-cost time periods to lower cost time periods.

The purpose of the PeakSmart Savers Program terms & conditions (T&C) is to provide a process for how the Program is administered.

B. APPLICABILITY

PeakSmart is available to active CEA residential customers on rates TOU-DR, TOU-DR-1, TOU-DR-2, EV-TOU, EV-TOU-2 and EV-TOU-5.

C. TERRITORY

Applicable in the CEA service area.

D. CALLED PEAK LOAD REDUCTION EVENTS

CEA may call up to 18 PeakSmart Load Reduction Events per calendar year, excluding weekends and holidays, when energy use and demand on the electric grid are expected to be high. The applicable hours are 4:00pm – 9:00pm on PeakSmart Load Reduction Event days. During these days, the Load Reduction Adder will apply to usage during the On-Peak hours of 4:00pm – 9:00pm. Customers enrolled in the Program will be notified of called events via text and email alerts. CEA will also advertise the called events through its social media outlets.

E. RATES

PeakSmart rates, to be set by CEA Board resolution at a noticed Public Hearing, provide a 30% savings during the On-Peak and Off-Peak time of use periods and adds a Load Reduction Adder to be applied during On-Peak hours on called PeakSmart Load Reduction Event days. Reducing usage during the On-Peak hours of 4:00pm – 9:00pm of called PeakSmart Load Reduction Event days will minimize the application of the Load Reduction Adder. Customers enrolled in PeakSmart will be charged based on the Program rates which replace the customer's otherwise applicable rate.



For Personal Impact (Net Energy Metering (NEM) 1.0 and 2.0 customers), the Load Reduction Adder is not applicable to credit against net generation, it only applies to net consumption, as calculated for the total On-Peak hours. For Solar Impact Plan (aka Solar Billing Plan) customers, the Load Reduction Adder only applies to import energy usage and is not credited to export energy.

Bill Protection: Customers that enroll in the Program in 2026 are eligible for Bill Protection for the first twelve (12) months of service. Bill Protection ensures the customers will not pay more for energy under this Program than they would otherwise have paid had they not enrolled in the Program. Customers must be enrolled for a the full twelve (12) months to be eligible for Bill Protection. At the end of the initial 12-months, CEA will analyze the customer's bill. If the customer was charged more under the Program than they would have otherwise paid, the customer will receive a check for the difference.

F. ENROLLING IN PEAKSMART SAVERS PROGRAM

Customers may enroll in PeakSmart Savers Program by contacting CEA's customer service at (833) 232-3110. The account enrollment will be effective within two (2) billing periods.

G. TERM OF SERVICE

Unless a customer is enrolled in a program that requires participation in PeakSmart Savers Program, customers may request to be removed from the program at any time by contacting CEA's customer service at (833) 232-3110.

**PEAKSMART SAVERS PROGRAM RATES
EFFECTIVE JANUARY 30, 2025**

RESIDENTIAL TOU-DR-P	Summer June 1 – October 31	Winter November 1 – May 31
Non-Event Energy Charges		
On-Peak	\$0.26631	\$0.13950
Off-Peak	\$0.19433	\$0.05938
Super Off-Peak	\$0.16618	\$0.05163
Load Reduction Adder (per kWh) – applicable on called event days	\$1.10	\$1.10

RESIDENTIAL TOU-DR-1-P	Summer June 1 – October 31	Winter November 1 – May 31
Non-Event Energy Charges		
On-Peak	\$0.39145	\$0.13985
Off-Peak	\$0.15756	\$0.05959
Super Off-Peak	\$0.04961	\$0.05187
Load Reduction Adder (per kWh) – applicable on called event days	\$1.10	\$1.10

RESIDENTIAL TOU-DR-2-P	Summer June 1 – October 31	Winter November 1 – May 31
Non-Event Energy Charges		
On-Peak	\$0.39145	\$0.13985
Off-Peak	\$0.10692	\$0.04887
Load Reduction Adder (per kWh) – applicable on called event days	\$1.10	\$1.10

RESIDENTIAL EV-TOU-P, EV-TOU-2-P, EV-TOU-5-P	Summer June 1 – October 31	Winter November 1 – May 31
Non-Event Energy Charges		
On-Peak	\$0.36179	\$0.17101
Off-Peak	\$0.11183	\$0.11047
Super Off-Peak	\$0.04961	\$0.05187
Load Reduction Adder (per kWh) – applicable on called event days	\$1.10	\$1.10