From: Vickie Tillman
To: Clerk CEA JPA
Subject: We are told we have choices, but the truth is some of us don"t
Date: Thursday, November 19, 2026 11:29:47 AM

You don't often get email from vickietillman97@gmail.com. Learn why this is important

I understand that what I am speaking about tonight may not be on the agenda, but I want to share a concern that continues to affect me and many residents who may be in a similar situation.

What frustrates me most is feeling like I have very few options.

I have been told I cannot simply switch to a lower service tier because I don't own the electric meter for my home. In a mobile home park, the property owner controls the meter. Residents like me are expected to work through the park owner, but that is not always realistic or easy. Many residents do not have the ability, influence, or access needed to make those changes happen.

As a result, we can find ourselves paying rates that we never selected, while having little or no ability to choose a different option that may better fit our budgets.

I believe this creates an unfair situation for residents who are trying to make responsible financial decisions. We are told we have choices, but in practice some of us do not.

I am asking the Board to look at the barriers faced by residents in mobile home parks and other situations where customers do not directly control their meters. Please consider whether there are ways to give those residents more flexibility, more information, and a more direct voice in decisions that affect their utility costs.

I also support continuing any rate relief programs that can help residential customers.

Vickie Tillman

Westwinds Mobile Home Park